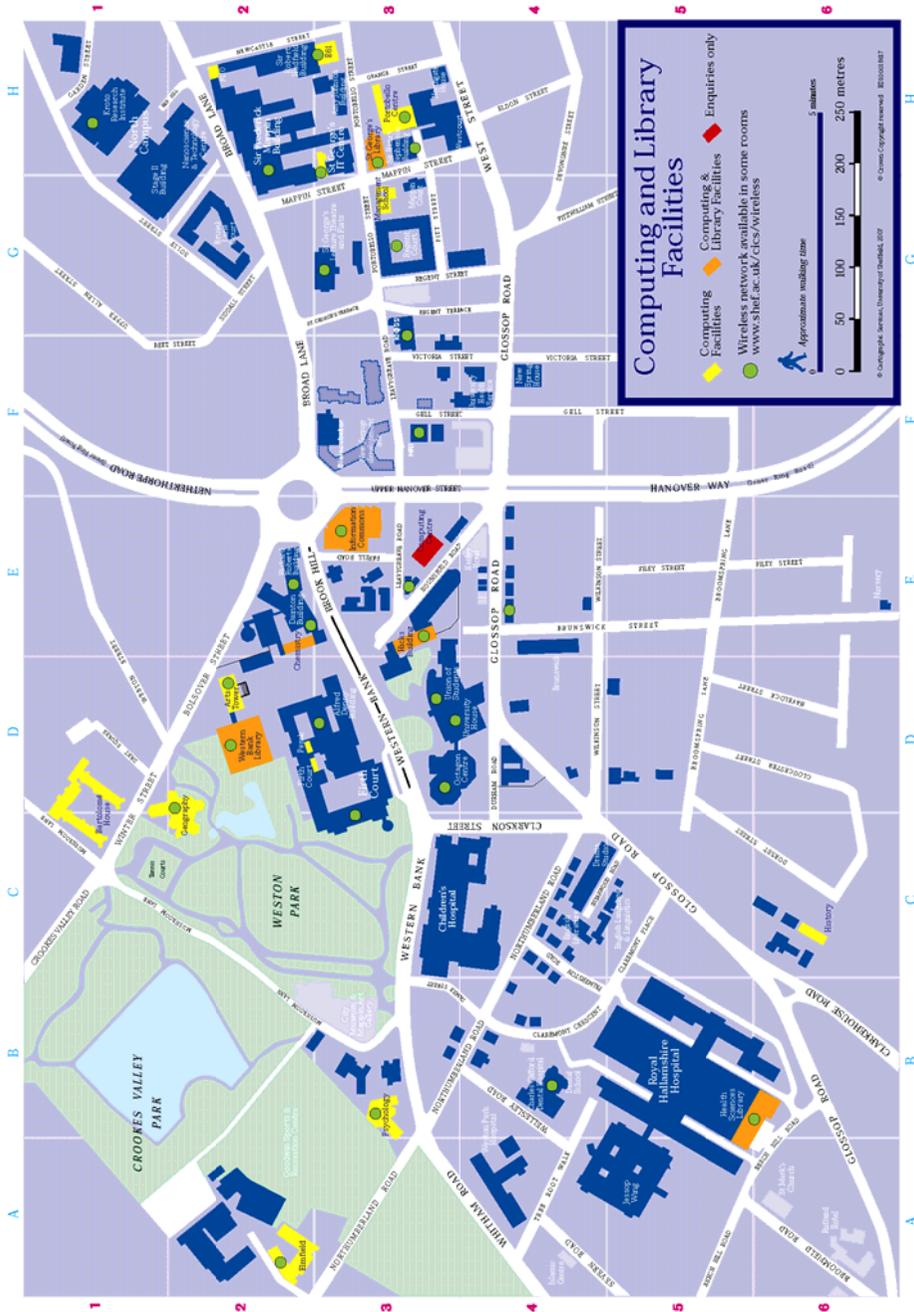


Map of wireless networks



The University Of Sheffield.

Corporate Information and Computing Services.

Connecting To the Wireless Network.

For more information on University wireless services visit:
<http://www.shef.ac.uk/cics/wireless>.

Mac OS X, Apple iPhone and iPod Touch

Connecting to the eduroam wireless network Mac OS X

Prerequisites

Mac OS X 10.3 (Panther) or higher. Compatible wireless card or built-in Airport card. **Eduroam is the preferred network for staff and students at the University of Sheffield. DO NOT** try to connect to any other wireless networks unless told to do so by a member of CiCS staff.

You will also need your **Remote Access password** (this may also be referred to as your **RATS** password), this is different from your MUSE password. You can obtain this from <http://www.shef.ac.uk/cics/password>.

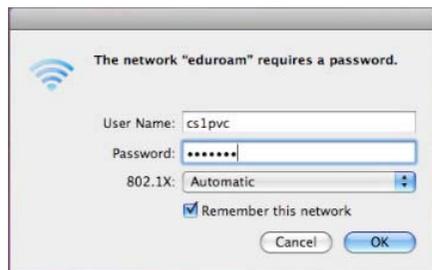
Remember you can get to this web page from any computer, including the web kiosk computers.

If you are unsure about which version of Mac OS X you are running, you can find out by clicking on the Apple icon the Finder bar and clicking on About This Mac. Make sure your airport is turned on, select the airport icon (next to your volume icon) and select **Turn Airport On**.

Connecting to eduroam

Click the Airport icon and select eduroam from the list of wireless networks .

You will then be prompted for a **User Name** and **Password**. Under **User Name** enter your normal username. Under **Password** enter your **remote access password**. You can tick **Remember password in my keychain** or **Remember this network** if you so wish. Click **OK** (see below left). You will now see a box asking you to Verify Certificate. Click **Continue** (see below right).



You should now be connected to eduroam. When in range your computer should connect and authenticate automatically.

If you have any problems contact CiCS helpdesk on (0114) 22 21111 (ext) 21111 (int) or helpdesk@sheffield.ac.uk (email) or call into The Computing Centre.

Connecting to the eduroam wireless network iPhone or iPod Touch

Prerequisites

An iPhone 3G. An original iPhone with the iPhone 2.0 Software Update. Any iPod touch with the iPhone Software 2.0 update. **Eduroam is the preferred network for staff and students at the University of Sheffield. DO NOT** try to connect to any other wireless networks unless told to do so by a member of CiCS staff. The older version of the iPhone Software does not support the WPA wireless protocol, and you will be unable to connect these to the eduroam wireless network. You can update your iPhone or iPod touch software through iTunes.

You will also need your **Remote Access password** (this may also be referred to as your **RATS** password), this is different from your MUSE password. You can obtain this from <http://www.shef.ac.uk/cics/password>.

Remember you can get to this web page from any computer, including the web kiosk computers.

If you are unsure which version of the iPhone Software your are running connect your iPhone or iPod Touch to your computer and check in iTunes.

Connecting to eduroam

From the **Home** page, tap **Settings**. In **Settings**, tap **Wi-Fi**. In **Wi-Fi Networks** make sure the **Wi-Fi** slider is **ON**.

Under **Choose a Network...** tap eduroam (anywhere but the right arrow) (see below left). The Enter Password screen will appear. In the **Username** field type your username. In the **Password** field type your **Remote Access Password**. Tap the **Join** button (see below centre).



You will now get a **Certificate** screen with a certificate from **rad1.shef.ac.uk**, tap **Accept**. (see above right).

You should now be connected to eduroam. When in range your iPhone or iPod Touch should connect and authenticate automatically.

If you have any problems contact CiCS helpdesk on (0114) 22 21111 (ext) 21111 (int) or helpdesk@sheffield.ac.uk (email) or call into The Computing Centre.